

Policy and Contract



Thank you for choosing Bridal Collections by Stella for your bridal, bridesmaid and special occasion needs. We are excited and more than happy to assist you in any way we can. We are confident that you will be pleased with the workmanship and quality of the designers that we carry. In order to process your order, we need you to understand and agree to the following.

ORDER PROCESS (____) initial

Once the bride/bridesmaid/client has decided upon the desired designer, dress, color, size, and fabric, we will require full payment before we can submit your order. This is due to the fact that all dresses are NOT custom made, but made to order in standard sizes.

FABRIC

All of our designers use the best possible fabrics which include 100% silks. Therefore, fabrics such as dupioni and shantung may contain variations and irregularities which are characteristics of fine silk yarn. These characteristics enhance the natural beauty of the fabric and should not be considered a defect. Please note the fabric color may vary and may not be the exact color you choose from the color cards, samples and swatch books due to variations in dye-lots.

SIZING (____) initial

Each designer has a size chart with measurements made from standard sizes and ordered by size only based on measurements. We suggest taking your measurements with your clothes on and holding the tape snug, but not tight. This allows for a little extra leeway. We decide on the best size for you according to the manufacturer's size chart. We work closely with each individual designer to provide the best fit for you. Bridal Collections by Stella is not responsible for any measurements taken outside of our stores.

ALTERATIONS (____) initial

Please remember our dresses are made to order in standard sizes, THEY ARE NOT CUSTOM MADE to your specific size. Therefore, the price of the dress/skirt/top/garment does not include alterations. We make every effort to order dresses in the best sizes for our clients to minimize alterations. If you decide you need alterations, they can be adjusted after you receive the dress by our highly skilled seamstress or other professional tailors. Bridal Collections by Stella are not responsible for any alterations made by others after you receive the garment from us.

RUSH ORDERS

Each individual designer can provide rush orders. As these fees can vary depending on bridesmaids and bridal production please check at time of ordering.



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DELIVERY

Please allow an average of 12 weeks for delivery of bridesmaids or 3 weeks prior to the date of the event as production can vary on the time of year and 18-20 weeks for bridal garments. Your delivery date is based on when your order is placed with the manufacturer and this will not happen until everyone's measurements are recorded and the order paid in full. You should add 2-3 weeks to this to allow time for any alterations that may need to take place after receiving the garment from us. This is an average time, not a guaranteed time as productions can vary designer to designer.

SHIPPING

For in-state bridesmaids orders, your shipping fee will be \$19.50 per dress and out of state residents, your shipping fee will be \$26.50 per dress. All bridal shipping is a minimum of \$80.00 depending on how quickly you need it and total shipping weight. If you require shipping outside the U.S. you will be charged according to the price at the time. All shipments will require a signature, if your package is returned to us, you will be charged again for shipping. We ship via UPS, with an additional charge if you need your items overnight.

TAX

All In-State orders will be subject to current Local and State sales tax. All out of State orders will be exempt from sales tax.

PAYMENT

All payments are due in full before your order will be placed into production. We accept Visa, Master Card, American Express, Discover and personal in-state checks with a valid driver's license.

RETURN POLICY (____) initial

Due to the fact that all garments are made to order, there are no exchanges or returns on all merchandise purchased. All sales are final.

ACCESSORIES

Wraps, sashes, flowers, and handbags are all made to order as well. These items are also an additional cost not included with the dress. Prices for these items will vary with each designer.

Signed _____

Date _____